

COVID-19 Precautions: What Patients Can Expect

Soli Acupuncture & Natural Medicine has made some changes to our appointment and visit process to enhance the comfort and safety of our patients and staff during the novel coronavirus outbreak. Please read carefully prior to your appointment and alert us to any questions or concerns:

Below is a list of actions we are taking to mitigate the risk of transmission:

Prior to your appointment, please alert us to any recent travel history as well as any flu-like symptoms, cough, respiratory issues, rash or blisters you or a member of your household have experienced in the past two weeks.

All patients will wash their hands before entering the office and have their temperature taken.

Patients, staff and visitors will wear masks and practice social distancing unless and until closer contact is required to carry out the purpose of the visit/treatment.

Friends and family should not accompany patients to visits unless it is necessary; please notify our office in advance of who will be accompanying you.

Other steps we are taking to reduce potential exposure are additional cleaning and disinfecting, limiting the number of patients in the office and waiting room, Limiting multi-use objects.

Although we are taking many steps to reduce potential exposure to COVID-19, it is important that you know that any in-person interaction, including at a medical office, may increase potential exposure to COVID-19.

COVID-19 is a new disease and there is limited information regarding risk factors for severe disease. Based on currently available information and clinical expertise, older adults (65 and older) and people of any age who have serious underlying medical conditions might be at higher risk of severe illness from COVID-19. If you or a member of your household is at higher risk, you may wish to postpone some routine and/or elective medical care. Please let us know if you have any questions or concerns. We are offering special appointment times and no one else in the office for people 60 years and older and other vulnerable people or those with underlying health conditions.

Although some aspects of your visit may be different than we are all used to, our dedication to providing you with excellent care remains the same. We are looking forward to seeing you!